

Parcel Services for Contract Customers: Canada

Download customer guide

Sections

Pricing:

- Find a rate
- Rate code look-up
- Commercial Prices for Parcel Services
- Fuel surcharge
- Features, options and other surcharges

Creating an order:

- Online solutions E-commerce solutions and shipping tools
- How to prepare a bulk manifest
- How to use a bill of lading (BOL)
- Approval of customer-generated shipping and container labels

Paying and general terms:

Payment and terms

Preparing:

- Addressing guidelines
- ABCs of shipping
- Prohibited and restricted items Non-mailable matter
- Packaging guidelines for polybags
- Packaging guide
- How to use shipping labels
- Find a postal code
- AddressComplete[™]

Depositing:

- Find a post office
- Find a deposit location
- Cut-off times
- Request a pick-up

Other links

- Delivery standards
- E-commerce solutions
- Web solutions
- Parcel returns
- Postal services information

- Tracking
- Delivery service alerts
- Notice on rates and services
- Glossary