

## Electronic Shipping Tools Updates (2017)

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### February 2017 updates to shipping tools include:

#### Postal Code Mail added to shipping tools

Our new Postal Code Mail product is being added to the shipping tools. This product will be shown to customers with the product activated on their customer number, under the Personalized Mail category.

#### Changes to the Reason for export drop-down list on the customs page

*Return*, as a reason for export, has been combined with the previously existing *Repair/Warranty* option to create the new category of *Return/Repair/Warranty* selection option. Additionally, text on the outgoing parcel labels was updated for consistency and compliance with international customs.

#### Removing priority shipment ability for Air Stage Freight

Priority service shipments are no longer permitted for locations with Air Stage ([List of Air Stage Offices](#)). There will be an error message displayed (7324 – The Selected Service is not available for the origin or the destination) if a Priority shipment is requested to or from a destination where this isn't available.

#### Signature now required for domestic Shipping orders with a declared value of \$200 or more

The Signature required feature will be added to all shipments with a declared insured value of \$200 or greater for all service types where this option is available.

#### Discount shows calculation from Counter Rate instead of Small Business (SfSB) rate

While discount rates remain consistent, the discount amount will be shown and calculated from Counter Rates instead of Small Business rates. This doesn't affect the actual rate that is returned.

#### Some reference field names changed for consistency

Some reference field names across the shipping tools are changed to be consistent on labels and invoices. Changes include the following field names: Reference #1, Reference #2, Customer Reference, and Cost Centre. Additionally, within Express Order Entry (EOE) shipping only, the Reference Number is now called the Customer Reference. This field has been shortened to 12 characters from 30.