

# Electronic Shipping Tools Updates (2016)

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## June 2016 updates to shipping tools include:

### Improved design for shipping labels

Our shipping labels are now easier to read. The information on the labels remains the same.

### New pricing adjustment line

We've introduced the ability to allow rates to be adjusted up or down for specific source and destination postal code combinations. This feature is for future consideration only and will not affect pricing at this time.

When applicable, the adjustments will show as a dedicated line on pricing requests and manifests in EST 2.0 and EST Online, and in the fees section for Express Order Entry and Ship-in-a-Click.

## April 2016 updates to shipping tools include:

### Customs data enhancements

- **Comprehensive list of currencies.** You can now select your destination currency for the declared value of the item you are shipping using the currency selection drop-down menu.
- **Gift as a reason for export no longer available.** The World Customs Organization (WCO) does not accept Gift as a reason for export on commercial shipments.
- **Maximum insurance coverage option now available.** You can select the maximum allowable insurance coverage for U.S. and international shipments or choose an amount up to the maximum declared value.
- **Additional characters now valid in phone number fields.** In the client-voice-number field, the following characters are now valid:
  - Plus sign (+) valid as first character only
  - Period, hyphen, parentheses, space and x or p to indicate an extension.

## January 2016 updates to shipping tools include:

### Solutions for Small Business enhancements

- Solutions for Small Business customers will have immediate access to their savings levels in EST upon signup.
- We're expanding our promotional discount programs, so watch for new promo codes to use in EST from our marketing team.
- Learn more about [Solutions for Small Business](#).

### New Supplier Account method of payment for meter customers creating shipments

- Supplier Account is a new way for meter customers to pay for parcel shipments when using EST or other approved supplier electronic shipping platforms.
- As of July 1, 2016, meter will no longer be a valid method of payment for shipments in EST. Your meter vendor will contact you early in 2016 to set you up with a Supplier Account instead.
- Please check EST later in January to see if your supplier has been added.
- Learn more about how to use [Supplier Accounts](#).

### Changes to direct marketing and Publications Mail services

- In EST, you'll see Neighbourhood Mail™ and Personalized Mail™ instead of Unaddressed Admail™ and Addressed Admail™ as we continue with our updates on service and price changes for direct marketing and transaction mail services.
- Publications Mail™ has been simplified by reducing price points and consolidating pricing.
- Learn more about all the recent changes below:
  - [Canada Post Personalized Mail \(formerly Addressed Admail™\)](#)

- Canada Post Neighbourhood Mail (formerly Unaddressed Admail™)
- Publications Mail™

#### **Library Books name change**

- In EST, the service for Library Books has been changed to Library Materials.