# **Electronic Shipping Tools Updates (2014)**

## October 2014 updates to shipping tools include:

#### **Changes to COD shipments**

We have simplified the COD payment process. Effective Oct. 25, 2014, commercial customers will receive COD remittances electronically. If you are a *VentureOne*™ customer or do not have an electronic payment account set up with Canada Post, you will receive COD remittances by mail.

To facilitate this change, you will need to send all COD shipments to a post office by selecting the Card for Pickup or Deliver to Post Office options. If you do not specify, Card for Pickup will be selected by default.

Your recipients will pick up their items and pay the COD amount at the post office. We'll then send the payment to you electronically (where applicable). You will no longer need to print remittance labels, record of delivery labels or to specify the method of payment for COD shipments.

Please note that the COD limit will be reduced to \$5,000 from \$25,000.

#### Longer install time needed for EST 2.0 updates

For the October 2014 release, it may take longer than usual to install your updates to EST 2.0 due to the size of the update file.

#### Match pre-printed shipping labels with appropriate shipping service

If you use pre-printed shipping labels, please ensure that the shipping service prefix on the label matches the shipping service you use. For example, if the label contains the prefix XP, you must send the item by *Xpresspost*™ service.

### September 2014 updates to shipping tools include:

#### Minor Enhancements to EST

- Enhancement to Deliver to Post Office selection criteria
- A warning message will be displayed when using mailed-on-behalf-of (MOBO)
- A 3 gram minimum weight will be applied per piece or average weight per piece for International Incentive Letter-Post products.

### June 2014 updates to shipping tools include:

### **Changes to Incentive Lettermail**

*Incentive Lettermail*™ mailings that contain fewer than 5,000 pieces are no longer subject to address accuracy requirements. For these lower volume orders:

- You no longer have to enter an address accuracy score when you create your order.
- Accuracy related surcharges no longer apply.

### April 2014 updates to shipping tools include:

#### Changes in EST 2.0 related to customs regulations

Due to new international customs regulations, the following changes have been implemented:

- When shipping to the U.S. or internationally, you must now provide the name or company name of the recipient.
- The Item/Part #/Sku # field has been reduced from 44 to 15 characters. If you import data that exceeds this character count, it will be truncated to 15 characters.
- If you supply an Item/Part #/Sku #, it will appear on the shipping label in brackets after Unit of Measure (when supplied) and Description.
- If you use the Shipment Type Quick Ship, only domestic shipments are permitted.

#### New promo code field and invoice additions in EST 2.0 and EST Online

- A new promo code field has been added to allow commercial and VentureOne customers to enter a promotional discount code (in EST 2.0 applies only to mailings not shipments).
- Your Canada Post commercial invoice will now include (when supplied) the license number, certificate number and/or invoice number in the Additional Information section.

#### Addressed Admail machineable mail now available to VentureOne members

VentureOne customers can now use EST 2.0 or EST Online to prepare Addressed Admail using the machineable mail option. Previously, a commercial contract was required.

## February 2014 updates to shipping tools include:

#### **IMPORTANT UPDATE - Changes to Mail Deposit Practices**

Effective February 24, 2014, a change will be made to sixty-two Commercial Deposit Centres (CDCs). You can view the details of this change by clicking on the Mail Deposit Practices link above.

## January 2014 updates to shipping tools include:

#### EST 2.0 Unaddressed Admail improvements to edit and print options

- On the Calculate/Print Labels tab, you can drag and drop the Edit button (pencil icon) from its default location on the far right side of the screen to a more convenient location of your choice.
- On the Calculate/Print Labels tab, you can now select Change to view and change your printing options.
- You can now export your Unaddressed Admail distribution plan in a text file format.

## Changes to Unaddressed Admail (EST 2.0 and EST Online)

The following changes have been made to simplify Unaddressed Admail:

- The SOM Only version of EST Online is no longer available effective Jan. 13, 2014. To complete your mailing documentation, use Precision Targeter, EST Online or EST 2.0.
- Samples are no longer required.
- No premium fee for business points of call and product samples.
- Flat fee for items over 50 g up to 100 g (similar structure to up to 50 g).
- Flat per-item transportation fee.
- Flat per-item fee for specified delivery start date option (standard items only). This option is available for oversize items at no additional charge.
- Elimination of seasonality pricing for consistent pricing all year.
- Elimination of the automation incentive.

#### Customs data changes (EST 2.0 and EST Online)

- Four new optional fields (Invoice No., Licence No., Certificate No. and Unit of Measure) have been added to the customs section.
- If you send documents outside of Canada you will now be required to complete customs information. If you use EST 2.0, please fill out the required information on the **Customs** tab. If you use EST Online you will be prompted to complete the customs information.